

July 2009

Dear Students, Parents & School Administrators

**Welcome back to School Lunch for the 2009-2010 school year.**

We are truly thankful for all of the wonderful associations with our school families. Thank you for your continued support of your school's lunch program. We know times are challenging for everyone. There will be **no change in the price** of school lunches for the upcoming school year. We believe our lunches represent an excellent value.

We have very exciting **New Menus** options this year. On most days during the school week we will provide **daily entrée options**. Historical favorite lunches (pizza and select others) will not have an option. All side items will remain the same on these new menu option days. Students will simply select their entrée preference during morning lunch count. The menus are carefully designed to provide quality, balance, nutrition, and ample portioning. We are upgrading the breadth and quality of many entrée items and we hope the daily selections will result in increased lunch participation.

**New Online Ordering System**

We are introducing a new online system at All Saints Academy. We will no longer be using lunch tickets or accepting cash payments for lunch. The new online system is the result of two years of research based upon overwhelming requests for the technology. The attached narrative will explain the simple procedures for initiating student lunch accounts. We will be attending orientation to answer any questions, as well as providing new menus.

**Note to Parents:**

*We maintain our continued commitment to provide quality, balanced, and nutritious school lunches at your school. Our menus meet National School Lunch values for daily values of protein, vegetables, fruit, dairy and grain and are reviewed and approved by a Registered Dietician. All SLA elementary school lunches have zero trans fats, are baked, not fried, and are reviewed and approved by a Registered Dietician*

**Green Efforts:**

*We continue with our efforts to include multiple green initiatives in all of our operations. This includes pursuing green initiatives with our food suppliers, as well as our on-site ingredients and components. Every little bit counts, and we are very motivated to do our part in the pursuit of greener alternatives.*

We invite everyone to visit the school website for links to our current sample menus, nutritional information and green initiatives as they become available and look forward to a great school year.

We thank you for your continued support and participation. If you have any questions or comments, please feel free to contact us at [info@slamgmt.com](mailto:info@slamgmt.com).

We look forward to a great school lunch year.

Sincerely,  
SLA Management

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New School Lunch Online Payment System

Welcome to the new SLA Management school lunch online payment and ordering system. Starting with the August 2009-2010 school year we are implementing a new online lunch system at your school. **The new system will be operational before the end of July.**

The new system is the product of years of research as well as parent and administration requests. We will no longer be using school lunch tickets or cash in the school lunch program. We will accept last years lunch tickets for the first two weeks of the new school year.

We have selected a simple, cost effective, and secure system that is used successfully nationwide. The program is called LunchTime software. The system allows parents to simply go online at [www.slalunch.com](http://www.slalunch.com). Parents will then access their student(s) by name. All students will be pre registered in the system. Parents will simply complete the registration and charge their student's account via credit card, debit card, or online check payment. The system will then provide you with a pin number for your student. If you do not have a credit or debit card, they can be easily obtained at any local bank or convenience store. Debit cards are readily available in many locations. There will be a minimum payment on account in the amount of amount of \$25.00.

As with any online payment or purchasing system there is a convenience charge associated with the service. There will be a 2.5% credit card charge and an additional .50 cent fee to process a credit or debit card payment. Online payment by check will be charged 1% plus a .50 cent processing fee. Many competing online systems have much higher charges as much as 5-6.5%. The fee is based upon actual cost to SLA Management. Online payments will post daily to your account until 8:30 am EST.

As in the past, in many schools we take a morning lunch count during roll call (elementary schools) and those students participating in that day's meal acknowledge their participation, and we prepare accordingly. Students will simply go to the lunch line, enter their four digit pin number and the lunch account will be charged for that days meal. Parents will be notified by email when their lunch account reaches a \$10.00 balance. Parents can also access the account to review purchase history. We also have the ability to limit daily use to one lunch or a dollar threshold.

The lunch staff and administration at each school will retain a master pin pad list in the event a student forgets their number. Years of research have proven that youngsters do indeed remember their pin numbers. In the case of youngsters K-2<sup>nd</sup> grade we will encourage parents to work closely with their teachers as the process becomes familiar.

There is certainly going to be a learning curve for everyone. If needed, we will resort to the tried and true manual approach as we work through any technical challenges. As always, your children will always have a lunch as we forge into the 21<sup>st</sup> century together.

We thank you for your support and please feel free to contact us by email at [info@slamgmt.com](mailto:info@slamgmt.com) with any questions.

Sincerely, SLA Management